

Vesting 10, B & B Vesting 10, located at Coehoornstraat 4, 6811 LA Arnhem, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

Vesting 10

Coehoornstraat 4

6811 LA Arnhem

0031 – (0)26 442 80 72

[info@vesting10.nl](mailto:info@vesting10.nl)

[www.vesting10.nl](http://www.vesting10.nl)

Hendrik Bakker is the Data Protection Officer of Vesting10.

He can be reached via [info@vesting10.nl](mailto:info@vesting10.nl).

Personal data that we process:

Vesting10 processes your personal data by using our services and / or by providing it to us.

Below is an overview of the personal data we process:

Special and / or sensitive personal data that we process:

Our website and / or service does not intend to collect information about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians.

However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent.

If you are convinced that we have collected personal information about a minor without this consent, please contact us via [info@vesting10.nl](mailto:info@vesting10.nl), then we will delete this information.

For what purpose and on the basis of which we process personal data:

Vesting10 processes your personal data for the following purposes:

Automated decision-making:

Vesting10 makes decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or -systems, without a person (for example an employee of Vesting10) sitting in between.

Vesting10 uses the following computerprograms or -systems:

PMS system: Edusoft Plus: Bhoss Hotel 90 and Bhoss Web 90. Our reservation system and module for contact with Channel Manager SmartHotel.

For the processing and storage of reservations and the necessary personal data for the correct handling of services provided by us. To meet the legal obligation involved in delivering our services.

Channel Manager: SmartHotel: For the automatic sending of data and reservations between our PMS system and booking modules of own website (MaxMind) and of booking sites of third parties. (Booking.com, Expedia and sister / daughter sites such as o.a. Hotels.com and Trivago).

Booking sites: Own website (MaxMind) Booking.com, Expedia with all their sister / daughter sites and Bed & Breakfast.nl: For realizing reservations and / or requests and receiving the necessary data for the correct realization of our services offered.

How long we store personal data:

Personal data is stored in our PMS system till the request of removal of the person(s) and / or company(s) in question.

Sharing personal data with third parties:

Vesting10 provides exclusively to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use:

Vesting10 uses only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone during the first visit to this website. The cookies we use are necessary for the technical operation of the website and your ease of use.

They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data:

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Vesting10 and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@vesting10.nl](mailto:info@vesting10.nl).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

Vesting10 also wants to point out that you have the possibility to file a complaint with the national supervisory authority, the Parsoondgegevens Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data:

Vesting10 takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

If you have the impression that your data is not secure or that there are indications of abuse, please contact our customer service or via [info@vesting10.nl](mailto:info@vesting10.nl).

- First and last name
- Gender
- Date of birth
- Address data
- Phone number
- E-mail address
- Dealing with your payment
- You can call or e-mail if necessary to carry out our services.
- Vesting10 also processes personal data if we are legally obliged to do this, such as information that we need for our tax return.

Vesting10 does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Personal data > Until request for removal > Repeat Business, to deal with the repeated purchase of our services as quickly and correctly as possible.

Personalia > Until request for removal > Repeat Business, to deal with the repeated purchase of our services as quickly and correctly as possible.

Adress > Until request for removal > Repeat Business, to deal with the repeated purchase of our services as quickly and correctly as possible.

E-mail > Until request for removal > Repeat Business, to deal with the repeated purchase of our services as quickly and correctly as possible.

Phonenumber > Until request for removal > Repeat Business, to deal with the repeated purchase of our services as quickly and correctly as possible.

When entering into an agreement with us for the purchase of one of our services, you automatically agree with our general conditions and our privacy statement regarding processing personal data.

The Uniform Conditions for the Hotel and Catering Industry (UVH) applies to all our services and agreements. These can be found at [www.khn.nl/uvh-nl](http://www.khn.nl/uvh-nl).

